

Congratulations, Shigeki!

This month you saved: **\$58.01**

Amount Due **\$59.99** Due on **Feb 24**

How It Adds Up Service from Feb 7 - Mar 6

Previous Balance		\$56.99
Credit Card Payment	01/09	-\$56.99
Remaining Balance		\$0.00

Current Activity

Spectrum Internet®		
Spectrum Internet		\$88.00
Promotional Discount		-\$38.01
<small>Your promotional price will expire on 05/06/25</small>		
WiFi Service		\$10.00
Spectrum Internet Ultra		\$20.00
Promotional Discount		-\$20.00
<small>Your promotional price will expire on 05/06/27</small>		
Spectrum Internet® Total		\$59.99

Amount Due on Feb 24 \$59.99

Thank you for being a valued customer since 2023.

Enroll in Auto Pay today!

Spectrum Auto Pay is a convenient way to pay your bill on time every month without the hassle of buying stamps or writing checks. Visit spectrum.net/autopay.

IMPORTANT NEWS

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SPECIAL MOVERS OFFER!

Spectrum makes moving easier with fast, reliable Internet. Try one line of Unlimited Mobile included with Internet for a full year. **CALL 844-855-1548** or visit Spectrum.net/easymove.

Attention Business Owners!

Get fast, reliable Internet with multi-layered security to protect your business. Call Spectrum Business at **1-833-215-0525 today** to learn more.



Detach the included payment stub and enclose it with a check made payable to Spectrum. If you have questions about your account, call us at **(855) 757-7328**.

DO NOT SEND PAYMENTS TO THIS ADDRESS
4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652

8337 1000 NO RP 07 02082025 NNNNNYNN 01 990881

SHIGEKI FURUYA
13448 BUDWORTH CIR
ORLANDO FL 32832-6110

Amount Due **\$59.99**

Due on **Feb 24**

Account Number **8337 10 029 1799810**

Amount Enclosed \$

Please send payment to:

SPECTRUM
PO BOX 7186
PASADENA CA 91109-7186

833710029179981000059998

ACCOUNT NUMBER
8337 10 029 1799810

SECURITY CODE
7705

STATEMENT DATE
Feb 7, 2025

SERVICE ADDRESS
13448 BUDWORTH CIR
ORLANDO, FL 32832

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IMPORTANT ACCOUNT UPDATE

At Spectrum, your privacy is important. When you contact us for assistance associated with your account, Spectrum may require information, such as your security code, to verify your identity prior to accessing your account information. Beginning 2/17/25, Spectrum will **no longer** include your security code on your monthly account statement. We are proactively implementing this security measure as part of our commitment to protecting the integrity of your information.

You can manage your security code on [Spectrum.net/Securitycode](https://spectrum.net/securitycode).

Please keep your security code confidential. For additional ways to safeguard your information, follow our guidelines on [Spectrum.net/accountsafeguard](https://spectrum.net/accountsafeguard).

BEWARE OF PAYMENT SCAMS!

Spectrum is dedicated to keeping you and your family safe online. Visit [Spectrum.net/securitycenter](https://spectrum.net/securitycenter) for tools and solutions to keep your personal information secure.

Unlimited calling. Unlimited connections.

Stay in touch with friends and family with unlimited nationwide calling and 28 popular features.

Call 1-877-470-6728 to add Spectrum Voice®.



Get Access to Our Fastest Internet Speed

Upgrade to
Internet Gig

Call 1-877-470-6728

Ways to Pay



Auto Pay: Visit [Spectrum.net/AutoPay](https://spectrum.net/AutoPay). Auto Pay is the easiest way to pay your bill on time every month.



App: Pay your bill through the My Spectrum App.



Online: Pay your bill online at [Spectrum.net](https://spectrum.net).
Want to go paperless? Visit [Spectrum.net/billing](https://spectrum.net/billing).

Phone: Call the automated payment service at **(833) 267-6097**.



Store

557 N Afalaya Tr, Ste J03B
Orlando, FL 32828
Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit [Spectrum.com/stores](https://spectrum.com/stores) for additional locations and hours.



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Support, Bill FAQs and Descriptions

Support

Visit: Spectrum.net/support
Call: **(855) 75-SPECTRUM (1-855-757-7328)**

Moving Soon?

Visit Spectrum.com/easy2move or call us at **(877) 940-7124** for help transferring and setting up your services in your new home.

Bill FAQs

How do billing cycles work?

The service period covered by your first bill statement starts on your first day of service and ends on the 30th day of service. Future months' bill statements cover service periods which start and end on the same days of the month as the first service period. Charges associated with Pay-Per-View or On Demand purchases will be included on the next service period's bill statement.

What happens if I have insufficient funds or a past due balance?

Spectrum may charge a processing fee for any returned checks and card chargebacks. If your payment method is refused or returned for any reason, we may debit your account for the payment, plus an insufficient funds processing fee as described in your terms of service or video services rate card up to the amount allowable by law and any applicable tax. Your bank account may be debited as early as the same day your payment is refused or returned. If your bank account isn't debited, the return check amount (plus fee) must be paid by cash, cashier's check or money order.

What if I disagree with a charge?

If you want to dispute a charge, you have 60 days from the billing due date to file a complaint. While it's being reviewed, your service will remain active as long as you pay the undisputed part of your bill.

What if my service is interrupted?

Unless prevented by situations beyond our control, services will be restored within 24 hours of you being notified. If your service is interrupted for more than 24 continuous hours, you can contact us for a credit.

You can find all of our terms and conditions at Spectrum.com/policies.

Descriptions

Taxes and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit Spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at Spectrum.com/policies.

Insufficient Funds Payment Policy - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Spectrum Security Center: Spectrum offers tools and solutions to keep you and your family safe when connected. Learn how to safeguard your information, detect scams and how to identify fraud alerts. Learn more at Spectrum.net/SecurityCenter.

Billing Practices - Spectrum mails monthly, itemized statements to customers for monthly services that are billed in advance. Customers agree to pay amounts due by the due date indicated on the statement, less any authorized credits. If your monthly statement is not paid by the due date, a late payment processing charge may be imposed. Nonpayment of any portion of any services on this statement could result in disconnection of all of your Spectrum services. Disconnection of Phone service may also result in the loss of your phone number.



ACCOUNT NUMBER
8337 10 029 1799810

SECURITY CODE
7705

STATEMENT DATE
Feb 7, 2025

SERVICE ADDRESS
13448 BUDWORTH CIR
ORLANDO, FL 32832

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Descriptions Continued

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

