



ACCOUNT NUMBER
8337 10 029 1799810

SECURITY CODE
7705

STATEMENT DATE
May 7, 2024

SERVICE ADDRESS
13448 BUDWORTH CIR
ORLANDO, FL 32832

PAGE
1 of 4

Congratulations, Shigeki!

This month you saved: **\$55.00**

Amount Due **\$56.99** Due on **May 24**

How It Adds Up Service from May 7 - Jun 6

Previous Balance	\$56.99
Payments Received	-\$56.99
Remaining Balance	\$0.00
Current Activity	\$56.99
Spectrum Internet®	\$56.99

Amount Due on May 24 \$56.99

Thank you for choosing Spectrum.

Enroll in Auto Pay today!

Spectrum Auto Pay is a convenient way to pay your bill on time every month without the hassle of buying stamps or writing checks. Visit spectrum.net/autopay.

Thank you for choosing Spectrum.

We appreciate your prompt payment and value you as a customer.

IMPORTANT NEWS

Enroll in Auto Pay today!

Spectrum Auto Pay is a convenient way to pay your bill on time every month without the hassle of buying stamps or writing checks. Visit Spectrum.net/autopay.

Beware of payment scams!

Spectrum is dedicated to keeping you and your family safe online. Visit www.Spectrum.net/securitycenter for tools and solutions to keep your personal information secure.

Business Owners Qualify

Call 1-877-278-1359 to speak to a Spectrum Business specialist to set up professional-grade services.



Detach the included payment stub and enclose it with a check made payable to Spectrum. If you have questions about your account, call us at **(855) 757-7328**.



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652

8337 1000 NO RP 07 05082024 NNNNNYNN 01 991820

SHIGEKI FURUYA
13448 BUDWORTH CIR
ORLANDO FL 32832-6110

Amount Due **\$56.99**

Due on **May 24**

Account Number **8337 10 029 1799810**

Amount Enclosed \$

Please send payment to:

SPECTRUM
PO BOX 7186
PASADENA CA 91109-7186

833710029179981000056994

8337 1000 NO RP 07 05082024 NNNNNYNN 01 991820

Your Bill Details Service from May 7 - Jun 6

This month you saved: \$55.00

Previous Balance		\$56.99
Credit Card Payment	04/08	-\$56.99
Remaining Balance		\$0.00

Current Activity

Spectrum Internet®		
Spectrum Internet		\$84.99
Promotional Discount		-\$35.00
Your promotional price will expire on 05/06/25		
WiFi Service		\$7.00
Spectrum Internet Ultra		\$20.00
Promotional Discount		-\$20.00
Your promotional price will expire on 05/06/27		
Spectrum Internet® Total		\$56.99

Amount Due on May 24 \$56.99

For more helpful information, see following pages.

Special Movers Offer!

Spectrum services are easy to take with you. Ask about getting 1 FREE line of Unlimited Mobile for 1 year. CALL 1-833-561-3425 or visit www.Spectrum.net/easymove.

GET THE BEST VALUE IN STREAMING

Stream more than 90 popular channels when you add Spectrum TV® Stream for \$39.99/mo. CALL 1-833-563-0248.



Add Spectrum Voice®

Reliable home phone service for only \$14.99/mo. for 12 mos. - No added taxes or fees -

Call (877) 904-8776 to add.



Stay Safe with Spectrum Security Shield.

Included with Spectrum Advanced WiFi, Security Shield helps monitor your Internet traffic and block potential threats before they even reach you.



Ways to Pay



Auto Pay: Visit Spectrum.net/AutoPay. Auto Pay is the easiest way to pay your bill on time every month.



App: Pay your bill through the My Spectrum App.



Online: Pay your bill online at Spectrum.net.



Phone: Call the automated payment service at (833) 267-6097.



Store

Your Spectrum Stores are located at:

1121 Alafaya Trail, Ste 1099
Oviedo, FL 32765

Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

or

557 N Afalaya Tr, Ste J03B
Orlando, FL 32828

Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for additional locations and hours.





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PAGE
3 of 4

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Support, Bill FAQs and Descriptions

Support

Visit: Spectrum.net/support
Call: **(855) 75-SPECTRUM (1-855-757-7328)**

Moving Soon?

Visit Spectrum.com/easy2move or call us at **(877) 940-7124** for help transferring and setting up your services in your new home.

Bill FAQs

How do billing cycles work?

Your first bill covers your first day of service through your first full billing cycle. Future service will be billed a month in advance. If you make a Pay-Per-View or On Demand purchase, it will be included on your next billing statement.

What happens if I have insufficient funds or a past due balance?

Spectrum may charge a processing fee for any returned checks and card chargebacks. If your payment method is refused or returned for any reason, we may debit your account for the payment, plus an insufficient funds processing fee as described in your terms of service or video services rate card up to the amount allowable by law and any applicable tax. Your bank account may be debited as early as the same day your payment is refused or returned. If your bank account isn't debited, the return check amount (plus fee) must be paid by cash, cashier's check or money order.

What if I disagree with a charge?

If you want to dispute a charge, you have 60 days from the billing date to file a complaint. While it's being reviewed, your service will remain active as long as you pay the undisputed part of your bill.

What if my service is interrupted?

Unless prevented by situations beyond our control, services will be restored within 24 hours of you being notified. If your service is interrupted for more than 24 continuous hours, you can contact us for a credit.

You can find all of our terms and conditions at Spectrum.com/policies.

Descriptions

Taxes and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit Spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at Spectrum.com/policies.

Insufficient Funds Payment Policy - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Spectrum Security Center: Spectrum offers tools and solutions to keep you and your family safe when connected. Learn how to safeguard your information, detect scams and how to identify fraud alerts. Learn more at Spectrum.net/SecurityCenter.

Billing Practices - Spectrum mails monthly, itemized statements to customers for monthly services that are billed in advance. Customers agree to pay amounts due by the due date indicated on the statement, less any authorized credits. If your monthly statement is not paid by the due date, a late payment processing charge may be imposed. Nonpayment of any portion of any services on this statement could result in disconnection of all of your Spectrum services. Disconnection of Phone service may also result in the loss of your phone number.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures: If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.





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PAGE
4 of 4

8337 1000 NO RP 07 05082024 NNNNNYNN 01 991820

